

LARC Stream

A quarterly Newsletter providing the latest news, updates, and information in and around LARC

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WATER FACT:

Drinking water is needed for humans to avoid dehydration, the amount you need each day depends on the temperature, how much activity you are involved in and other factors.

Nagcarlan sinimulan nang paglingkuran ng LARC at LWD

Pormal nang binuksan ng Laguna Water District Aquatech Resources Corporation (LARC) ang kanilang main line na maghahatid ng tubig sa mga residente ng Brgy. Wakat at Brgy. Manaol sa Nagcarlan, Laguna noong Disyembre 22, 2016. Ang pagbubukas ng main line ng tubig ay pinangunahan ng mga opisyal ng LARC na sina G. Crisanto Hilario (Presidente ng LARC), Engr. Rodrigo Yabut (LARC Chief Operating Officer), at Engr. Mat Wilson Ramos (LARC General Manager) at ng mga opisyal mula sa Laguna Water District (LWD) na sina GM Pantaleon Tabanao, Chairman Benito Romena, at Director Ramon de Villa.



Mga opisyal ng lokal na pamahalaan ng Nagcarlan kasama ang mga opisyal ng LARC at LWD matapos ang programa para sa pagbubukas ng main line sa Brgy. Wakat at Brgy. Manaol.

Ginapang ang seremonya sa isang lugar sa gitna ng dalawang barangay kung saan nakalagay ang main line ng LARC. Ang makasaysayang okasyon ay dinaluhan at sinuportahan ni Vice Mayor Amie Malabag-Hernandez kasama ang ilang konsehal ng Nagcarlan na sina Konsehal Generoso Comendador, Konsehal Brando Araneta, Konsehal Felipe Arcigal III, at Konsehal Nelia Consignado. Bagama't hindi nakarating si Mayor Nelson M.



Pormal na binuksan ang main line para sa Brgy. Wakat at Brgy. Manaol sa pangunguna ni Vice Mayor Amie Malabag-Hernandez (kanan) at LWD GM Pantaleon Tabanao (ikalawa sa kanan).

Osuna, ipinaabot din niya ang kanyang suporta sa pamamagitan ng kanilang Municipal Planning and Development Coordinator na si Engr. Randy Moredo bilang kanyang kinatawan. Dumalo din sa okasyon sila Kap. Lorenzo Joyosa (Brgy. Wakat) at Kap. Leodigario Arcigal (Brgy. Manaol) kasama ang kanilang mga barangay kagawad.

Nagsagawa rin ng mga "special customer orientations" na ginanap sa dalawang barangay ang LARC para sa mga interesadong aplikante. Inaasahang dadaloy ang dalisay, ligtas, malinis at murang tubig sa mga kabahayan sa Brgy. Wakat at Brgy. Manaol simula Enero 2017.

Ang nasabing proyekto ay naisakatuparan ng LARC sa tulong ng LWD, lalo't higit nila Mayor Osuna, Vice-mayor Malabag-Hernandez, Sangguniang Bayan ng Nagcarlan, Pamahalaang Barangay ng Manaol at Pamahalaang Barangay ng Wakat. ☺

Straight from GM

LARC reaches more communities in 2016



This is the last issue of LARC Stream for 2016. I cannot believe that it has been a year! In the current issue, you will notice that LARC has been busy with numerous activities that involve the different communities we have been serving. For the last several months, we have been broadening its presence to be able to reach out to our prospective and current concessionaires.

When our concessionaires from Marymount Subdivision, PCAARRD Housing, and Timugan reported water-related problems in their areas, the LARC Operations Group carefully considered numerous options to find the best solution to the problem. You can read more about this on this page.

This issue also includes stories on LARC's new service areas – Barangay Manaol and Barangay Wakat located at Nagcarlan, Laguna. You can read about the ceremonial opening of LARC's main line on page 1. We also conducted several CSR activities in the two barangays as part of our efforts to help the new communities that we will serve. Details of our activities can be read on page 3.

In Calauan, Laguna, LARC was present during the celebration of the Elderly Filipino Week. LARC recognizes the important role that our senior citizens play in the community. Thus, when the Municipality of Calauan invited us to be part of their celebration we took the opportunity and joined their unforgettable event. The article about it can be found on this page.

As much as we care about our elderlies, we are also concerned about our young generation since they will be the future leaders who will be responsible to one of earth's important resources—our water. LARC came up with several activities to create more awareness among our youth today on the importance of water and issues related to it. LARC's activities related to water for the youth like 2016 Science and Math Quiz Contest and Poster-Slogan Making Contest may be read on page 4.

While we are about to close a year for LARC, we will continue to update you with the latest activities, news, and developments regarding our company. Thank you for your continued support and May the good God bless us more for the next years to come. Happy holidays to all of you! 🙏

LARC water pressure improves in some areas in Los Baños



LARC installs pressure regulating valve (inset) to improve water supply at Marymount Subdivision and other areas.

Certain areas in Los Baños namely Summit point at Marymount Subdivision, Naturesville at PCAARRD Housing, and Brgy. Timugan had been experiencing water pressure problems with residents complaining about low water pressure to no water supply.

To resolve the water pressure issue in the affected areas, Laguna Water District Aquatech Resources Corporation (LARC) performed a system adjustment coupled with the installation of pressure regulating valve (PRV) at Summit Point, Marymount Subdivision on August 19, 2016 to balance and control the water supply and pressure from Lopez Heights Pump Station. Engineer John Patrick A. Robles, LARC Water Supply Operations Manager, informed that at present, "the PRV is effectively working and downstream pressure setting of 30 psi is being maintained."

In addition, interconnection valves were also opened at UPCO and Marymount Subdivision to increase water supply. The pressure regulating valve at Brgy. Timugan was also repaired to improve the water supply in the vicinity. As of today water pressure issue in the aforementioned service areas are operating efficiently. 🙏

Linggo ng nakatatandang Pilipino sa Calauan sinuportahan ng LARC

Nakiisa ang Laguna Water District Aquatech Resources Corporation (LARC) sa pagdiriwang ng Linggo ng Nakatatandang Pilipino na ginanap sa Municipal Covered Court ng Caluan, Laguna noong Oktubre 8, 2016. Ang selebrasyon ay handog ni Calauan Mayor Buenafrido T. Berris at ng buong Sangguniang Bayan ng Calauan para sa mga senior citizen ng kanilang bayan.

Ang tema ng nasabing pagdiriwang ay "Paninindigan Laban sa Pagtanda." Nabigyan ng oportunidad ang LARC na makapagbigay ng mensahe sa mga dumalo nito kung saan inimitahin ni Gng. Gleiza Salazar, LARC Billing Supervisor, ang mga taga-Calauan na magpakabit ng koneksyon ng tubig sa LARC. Ito ay upang makakuha ng limang porsyentong diskwento kung ang water bill ay nakapangalan sa senior citizen. Ipinaliwanag din ni Gng. Salazar na ang diskwento ay ibinibigay hanggang sa 30 cubic meter na konsumo ng tubig.

Ang Linggo ng Nakatatandang Pilipino sa Calauan ay dinaluhan ng mga senior citizens mula sa labing walong barangay ng Calauan. 🙏



LARC Billing Supervisor habang nagpapaliwanag tungkol sa mga diskwento na maaring makuha sa LARC ng mga Senior Citizens noong selebrasyon ng Linggo ng Nakatatandang Pilipino na ginanap sa Calauan, Laguna.



From the CDO's desk

Our first year in retrospect

Our first year as a company has been challenging and rewarding at the same time. From 31,662 service connections, we are currently up to 33,075 service connections. LARC has also expanded its service coverage to UPLBCDC Housing in Brgy. Puypuy, Bay; CSAP Housing in Brgy. Maahas, Los Baños; Brgy. Masiit in Calauan; and Brgy. Wakat and Manaol in Nagcarlan.

As we have committed during our first few months, we aim to improve the water supply service that we provide to our regular and new concessionaires. For starters, we looked into our customer service practices and explored more options to increase customer convenience. LARC partnered with RD Pawnshop and 7-eleven Philippines thru Electronic Commerce Payments, Inc. (EC Pay) to provide additional modes of payment for concessionaires. LARC's air-conditioned customer lounge area in the new main office building at Modemar bldg., Lopez Avenue, Batong Malake, Los Baños, Laguna was designed to have a larger room and better seating capacity for concessionaires. The additional new company vehicles for field employees were acquired to be able to extend assistance to concessionaires more efficiently. Online platforms such as LARC website and LARC Facebook page were also created as additional touchpoints to provide up-to-date water-related notifications to concessionaires and, like a telephone support, to provide additional medium for customer queries.

Several ageing facilities were upgraded this year to satisfy the water demand of LARC's growing number of concessionaires. To date, an average of 80,000 cubic meters of water per month is added into the distribution pipelines that benefit 15,783 households or 78,915 population. Additional pump stations were rehabilitated and activated to increase network and operational efficiency. Water supply and pressure monitoring are regularly conducted to ensure that LARC's safe, clean and potable water reaches every household of our concessionaires. Alongside these, we continue to conduct water sampling in Los Baños, Bay, Calauan, Victoria, and Nagcarlan to ensure that we meet the Philippine water quality standards.

Finally, as a water utility service company, we recognize the important role we play in supporting the community we serve and safeguarding and promoting our water resource. Aside from participating in various community activities, we came up with a number of projects to show our genuine contribution to the community through Corporate Social Responsibility endeavors. Our Alalay sa Barangay Program consisting of medical mission, back to school project, and Christmas gift-giving has been implemented in three barangays and we plan to continue this program in more barangays with more sustainable projects lined-up for the select communities. To raise awareness on the importance of water and water-related issues among our youth, we conducted Science and Math Quiz contest and Poster-Slogan Making contest wherein students were invited to participate.

Indeed, 2016 has been a very rewarding year for LARC. These accomplishments would not have been possible without the valuable contributions of each of our employees. Finally, to our concessionaires, thank you for your trust. Together with our professional team, we will continue to do our very best to be able to serve you better. In behalf of LARC, I hope you all have a wonderful holiday season filled with joy. Merry Christmas and happy prosperous 2017! 🌟

Nagcarlan benefits from LARC: Alalay sa Barangay Program

As part of Laguna Water District Aquatech Resources Corporation's (LARC's) Alalay sa Barangay Program, several activities were conducted in two barangays of Nagcarlan, Laguna namely Brgy. Wakat and Brgy. Manaol. The projects under Alalay sa Barangay are LARC's corporate social responsibility (CSR) activities for the communities.

On November 22, 2016, a Medical Mission was conducted in Brgy. Manaol that served an estimated 150 barangay residents. The activity was successfully completed with the help of the Sangguniang Barangay headed by Brgy. Chairman Lorenzo Joyosa, Municipal and Barangay Health Offices headed by Dr. Cynthia Quebrado (Municipal Health Officer) and Brgy. Health Officer Jean Angeles. LARC's partner medical doctors, Dr. Coleen Faye Dela Cruz and Dr. Melissa Banasihan provided free medical check-up to the residents. All patients



A Municipal Health Worker weighing an infant before the medical check-up at Brgy. Wakat, Nagcarlan, Laguna.

received free check-up, vitamins and basic medicines for cough, fever and flu.



LARC representatives, Wakat Sangguniang Barangay Officials and residents of Brgy. Wakat wait for their raffle draw to begin during their Barangay Christmas Party.

Gift-giving from LARC during the barangay Christmas parties were also conducted on December 14, 2016 at Brgy. Wakat, headed by Brgy. Chairman Joyosa and on December 29, 2016 at Brgy. Manaol headed by Brgy. Chairman Leodigario Arcigal. Raffle prizes including sacks of rice, home appliances and Christmas food bags

were raffled off to the residents of each barangay to bring more cheer and happiness during the holiday season. Almost 500 individuals went home with tokens from LARC from the said events.



LARC representatives and Manaol Sangguniang Barangay Officials distributing the grocery packs to the residents during Brgy. Manaol's Christmas Party. Home appliances were also given away during the raffle.

LARC's Alalay sa Barangay Program will also conduct livelihood projects for select communities within LARC's service areas in the following year. LARC anticipates to help more indigent families through this program. 🌟



We, at **LARC Stream** appreciate your comments and feedbacks. Please let us know what you think about this issue, e-mail us at larc.main@larc.online.

LARC with LWD holds 6th Annual Science and Math quiz contest



High school participants eagerly wait for the question during the Easy Round of the Quiz Contest.

Laguna Water District Aquatech Resources Corporation (LARC) joined forces with Laguna Water District (LWD) to conduct the 2016 Math and Science Quiz Contest last October 13, 2016. The annual contest is a competition conducted previously by LWD headed by its General Manager, Engr. Pantaleon Ll. Tabanao. The main purpose of the contest is to create awareness on water-related issues among students, challenge the young minds' knowledge on math and science, and foster a sense of enthusiasm about the subjects and how they affect our daily lives.

This year, LARC partnered with LWD and opened the competition to elementary and high

school students of Los Baños, Bay and Calauan, Laguna to continue this worthy endeavor. The overwhelming number of interested participants required a qualifying round that was held in LWD's office at Anos, Los Baños, Laguna. Only the top ten elementary and secondary

students were allowed to continue to the contest proper. A board of evaluators were also present to verify the contestants' answers and monitor the contest. LARC invited Prof. Myrna Rodriguez, UPLB Associate Dean of the College of Arts and Sciences as the chairman of the board. As board members, LARC also invited a representative from the Department of Science and Technology IV-A, Ms. Jasmin Hamid and a representative from Department of Education Region IV-A, Mr. Christian S. Balino.

For this year, the winners of the elementary division were Clark Andrew S. Guieb of South Hill Incorporated receives his 1st place trophy & prizes (elementary division) together with his coach Ms. Johla N. Bondad (center). The winners for the high school division were Theresa Mae D. Villanueva with Coach Johla N. Bondad of South Hill School Incorporated, Los Baños (1st place); Troy Joseph L. Valencia with Coach Mary Joserie M. Libre of Maquiling School Incorporated, Los Baños (2nd place). The winners for the high school division were Theresa Mae D. Villanueva with Coach Johla N. Bondad of South Hill School Incorporated, Los Baños (1st place); Fatima Patricia C. Murphy with Coach Marife B. Toque of Laguna Science National High School, Bay (2nd place).



2nd from left: Clark Andrew S. Guieb of South Hill Incorporated receives his 1st place trophy & prizes (elementary division) together with his coach Ms. Johla N. Bondad (center).



3rd from left: Theresa Mae D. Villanueva of South Hill Incorporated receives her 1st place trophy & prizes (high school division) together with her coach Ms. Johla N. Bondad (center).

LGUs support launching of LARC's Poster-slogan making contest



Marky L. Par of Los Baños Central Elementary School (center) is the winner of LARC's 1st Poster-Slogan Making Contest.

submitting the entries to LARC main office. The top 12 entries were then selected and uploaded on LARC's Facebook page. Additional points were given to entries depending on the number of Facebook likes. The exhibit was then launched on December 8, 2016 at LARC's main office that showcased the top 12 entries. The 3 winners were hand-picked by the esteemed board of judges namely Prof. Romeo dela Cruz Jr. (UPLB- Department of Humanities), Mr. Marc Vincent T. Cosico (Philippine High School for the Arts, Special Education Teacher) and Engr. Emil Q. Puerto (LARC's Operations Group Head).

Mayor Perez, ABC President Panopio, LWD General Manager Pantaleon Ll. Tabanao, LWD Board of Director Ramon C. de Villa, LARC President Crisanto V. Hilario, LARC Chief Operating Officer Rodrigo O. Yabut, and LARC General Manager Mat Wilson B. Ramos were all present to award the winners of the contest. Contest winners were: 1st Place- Marky L. Par of Los Baños Central Elementary School, 2nd Place - Aliana Dimphna E. Ramilo of Calauan Central Elementary School, and 3rd Place- Lovely Esther I. Magtangob of Mayondon Elementary School.

For a meaningful celebration of Laguna Water District Aquatech Resources Corporation's (LARC's) first anniversary, the company conducted its first-ever Poster-Slogan Making Contest with the theme, "Water conservation in the eyes of our generation." All grades 3 to 5 students of Los Baños, Bay, Calauan, and Victoria were invited to join the contest. Delegates from the local government attended the awarding ceremony and poster-slogan exhibit to show their support to LARC's water conservation advocacy. Hon. Caesar P. Perez, Mayor of Los Baños, imparted an important message to the contestants regarding water's importance, conservation, and the contributions the students can make to save water for the future. Brgy. Chairman Arthur Panopio, Bay's ABC President, was also present to grace the event. While the local government representatives from Victoria and Calauan were not able to attend, they also relayed their support to LARC's goal of raising awareness on the importance of water conservation.

To raise awareness on water-related issues among the students, the Poster-Slogan entries were displayed in the respective schools' premises for one whole week before



The board of judges admire the posters of the students during the 1st LARC exhibit.