

# LARC Stream

A quarterly Newsletter providing the latest news, updates, and information in and around LARC

Issue No. 02 June/ 2017

## LARC partners with LB-LGU for more livelihood opportunity



From left: Los Baños Mayor Caesar P. Perez and LARC General Manager Mat Wilson B. Ramos, sign the MOA for Basic Plumbing Skills Training and Livelihood Projects during the municipal flag ceremony program at the Municipal Hall of Los Baños, Laguna on Monday, April 24, 2017.

Laguna Water District Aquatech Resources Corporation (LARC) continues to conduct corporate social responsibility (CSR) activities to give back to the service areas they serve. On April 24, 2017, LARC and the Municipality of Los Baños, through the Los Baños Public Employment Service Office (PESO), signed a memorandum of agreement to formalize their partnership on the livelihood projects and trainings under the PESO-Caesar Los Baños Manpower Skills Training Center. The projects will consist of Basic Plumbing Skills Training and other livelihood projects for the select communities in Los Baños that will start in July 2016. Los Baños Mayor Caesar P. Perez led the signing of the MOA with LARC representative General Manager Mat Wilson B. Ramos. Also present during the MOA signing ceremony were Municipal PESO Head Ms. Glicería A. Trinidad, LARC Operations Manager Emil Q. Puerto, and LARC Community Relations Manager Anna Karenina Lim-Puerto.

LARC will be sponsoring a free plumbing skills training course to 50 residents of Los Baños to be led by LB PESO that will run over a 4-month period. Select indigent residents will also have the opportunity to attend livelihood trainings and workshops to develop self-reliance and learn additional livelihood skills and knowledge that the beneficiaries can effectively manage. LARC is targeting around 30 families to benefit from the livelihood projects that will start this July.

This partnership with Los Baños local government unit is a part of LARC's corporate social responsibility endeavor, "Alalay sa Barangay". The program aims to alleviate households and individuals from poverty and at the same time assist in restoring the dignity and independence of select indigent residents of the communities LARC serves.

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# Straight from GM



## Striving for betterment amidst the challenges

After more than a year of assuming my current role as the General Manager of Laguna Water District Aquatech Resources Corporation (LARC), I can confidently say that our drive to improve our services and operations for the benefit of our concessionaires is steadily strong.

One major effort has been devoted to water line projects at our service areas in Bay and Calauan. These projects aim to improve and upgrade lateral and distributional lines to facilitate better access to water supply. You can see pictures of the completed and ongoing projects in Bay and Calauan on this page.

Also, we are working actively to establish good relationship and give full support to the local communities we serve. Just recently, several LARC employees, along with LWD employees, attended the Earth Day celebration in Los Baños (page 4) and the Arbor Day parade and tree planting in Bay (page 3).

Further, LARC continuously strives to improve customer service. Early this quarter, additional payment centers were made available for concessionaires. Details about this can be read on page 4. An article about LARC's tap water is also included in this issue to assist some concessionaires having problems with water discoloration. You can turn to page 4 for more information about this.

Our CSR activities this quarter included back to school activities in our service areas that you can read on page 3, signing of a memorandum of agreement with the Los Baños Municipality for livelihood projects seen on page 1, and technical support to Nagcarlan, Laguna on this page.

I would also like to take this opportunity to bid farewell as LARC's General Manager. With the appointment of the new general manager, who you will have a chance to know on our next issue, I am certain that LARC will continue to flourish and commit to the high standards that have been set by our Board of Directors. In addition, I will still be around to give assistance when required.

Needless to say, any feedback you wish to submit are much appreciated and will make a substantial contribution to us. Thank you and happy reading!

## LWD executes MOU for free study to Municipality of Nagcarlan



From left: Nagcarlan Vice-Mayor Amie Malabag-Hernandez, Nagcarlan Mayor Nelson M. Osuna, LWD General Manager Pantaleon L. Tabanao and LARC General Manager Mat Wilson B. Ramos sign the MOU on Feasibility Study for the Water System of the Municipality of Nagcarlan, Laguna at the Sangguniang Bayan Hall of Nagcarlan, Laguna on Monday, June 5, 2017.

Mayor Nelson M. Osuna of the Municipality of Nagcarlan, Laguna has formally announced last June 5, 2017 at the Nagcarlan Sangguniang Bayan Hall that Laguna Water District (LWD) has entered a memorandum of understanding (MOU) with the local government of Nagcarlan, Laguna.

As part of the MOU, LWD agreed to conduct a feasibility study for the water system of Nagcarlan "free of charge as a gesture of goodwill and public service." LWD is working closely with its joint venture company, Laguna Water District Aquatech Resources Corporation (LARC) who also extended their technical expertise and service for free.

The aim of the MOU is for LWD to conduct a feasibility study for the water system of Nagcarlan that will provide recommendations to assist Nagcarlan's local government in improving the town's water supply and distribution. LWD tapped into the resource network and technical expertise of LARC for the said endeavor.

The MOU was signed in the presence of Vice-Mayor Amie Malabag-Hernandez, municipal councilors, department heads of Municipality of Nagcarlan, and officers of Liga ng mga Barangay.

## LARC extends service to areas in Bay and Calauan

LARC completed a couple of projects this quarter to upgrade and extend parts of its water system in Sitio Ibaba, Sto. Domingo, Bay and Kalye Putol, Masiit, Calauan. Two more distribution lines at Calauan, namely Sitio Anscor, Mabacan and Maligalig Compound, Masiit, are ongoing. These projects are included in the series of improvements that LARC has planned for this year. Around 300 households in Bay and Calauan are expected to benefit from these improvements.



Installing the distribution line at Maligalig Compound, Masiit, Calauan after the heavy rain.



Completion of lateral line at Sitio Ibaba, Sto. Domingo, Bay (left) and Kalye Putol, Masiit, Calauan (right) last May 17, 2017.



## Gamit sa eskwela at pintura inilaan para sa Brigada Eskwela 2017

Ngayong Hunyo 2017, mahigit apatnapung paaralan sa Los Baños, Bay, Calauan, at Victoria, Laguna ang sinuportahan ng LARC at LWD para sa mas maayos na pagpasok ng mga mag-aaral.

Matagumpay na isinagawa ng Laguna Water District Aquatech Resources Corporation (LARC) at Laguna Water District (LWD), katulong ang iba't ibang lokal na pamahalaan at Department of Education (DepEd), ang Brigada Eskwela 2017 na ginanap sa Los Baños, Bay, Calauan, at Victoria, Laguna.

Kasama ang Los Baños Group, lumibot ang LARC at LWD noong Mayo 16, 2017 sa iba't ibang paaralan sa Los Baños para maipamahagi ang anim na baldeng pintura sa mga pampublikong paaralan ng nasabing bayan. Kasama naman si Mayor Caesar P. Perez, Los Baños Municipal Disaster and Risk Reduction Office at Los Baños Group Incorporated na namigay ng labing-pitong baldeng pintura para sa iba pang pampublikong paaralan ng bayan noong Mayo 18, 2017.

Dagdag pa rito, nakiisa ang LARC at LWD sa isinagawang Balik Eskwela Caravan na ginanap sa Victoria, Laguna sa pamumuno ng DepEd-Victoria kasama ang mga guro at estudyante ng mga pampublikong paaralan ng bayan noong Mayo 18, 2017. Nagsagawa rin ng isang maikling palatuntunan matapos ang caravan na dinaluhan nila Mayor Raul R. Gonzales at Vice Mayor Sonny U. Lazaro.

Mayo 19, 2017 naman isinagawa ang pamamahagi ng pintura para sa mga pampublikong paaralan sa Calauan. Ang labing-tatlong baldeng pintura ay ipinagkaloob ng LARC at LWD, katuwang si Mayor Buenafredo T. Berris, sa DepEd-Calauan na siyang mamahala sa distribusyon ng mga pintura para sa mga eskwelahan.

Samantala, nagsagawa ng Oplan Balik Eskwela ang LARC at LWD sa Bay, Laguna sa tulong ni Mayor Bruno T. Ramos at DepEd-Bay noong Hunyo 2, 2017. Tatlong daang school supplies ang ipinamigay sa mga estudyante ng Grade 1 mula sa Sta. Cruz Elementary School, Sto. Domingo Elementary School, at San Antonio Elementary School. Ang aktibidad ay dinaluhan ng unang ginang ng Bayan na si Gng. Elenita F. Ramos at Municipal Administrator Ruben C. de Roxas bilang kinatawan ni Mayor Ramos. Bukod dito, tatlong baldeng pintura ang tinanggap ng DepEd-Bay para sa pagpapaganda ng ilang silid-aralan.



Calauan Mayor Buenafredo T. Berris (naka-kahel na poloshirt), kasama ang mga empleyado ng LARC sa paggagawad ng 13 baldeng pintura para sa Brigada Eskwela 2017 sa DepEd, Calauan noong Biyernes, Mayo 19, 2017. (Nakapaloob: Pagkukumpuni ng mga sirang upuan para sa pakikilahok ng mga empleyado ng Laguna Water District sa Brigada Eskwela 2017 sa Mababang Paaralan ng Bayog, Los Baños.

## LARC & LWD celebrate 1st Arbor Day



LWD employees plant kakawate seedling during tree planting activity on the 1st Arbor Day Celebration at the Brgy. San Isidro, Bay, Laguna on Wednesday, June 28, 2017.



Employees of LARC and LWD actively participate in the parade for the Municipality of Bay, Laguna's celebration of 1st Arbor Day on Wednesday, June 28, 2017.

Last June 28, 2017, Laguna Water District Aquatech Resources Corporation (LARC) participated in the very first Arbor Day celebration in Bay, Laguna. Together with Laguna Water District (LWD) and the Municipality of Bay, LARC joined in the tree planting activity and parade.

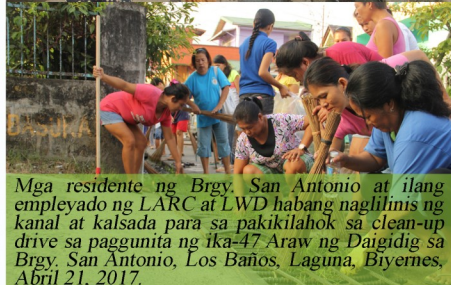
Arbor is a Latin term meaning "tree". Because of the worsening effects of climate change, numerous countries are annually celebrating Arbor Day wherein people around the world are encouraged to plant trees. It is also an occasion focusing on the important role of trees in the environment. In the spirit of Arbor Day, LARC and LWD collaborated with the Municipality of Bay and other participants to push this advocacy. In the tree planting activity, rain trees, kakawate, and bamboo seedlings were sown on two planting sites — Brgy. San Isidro and Brgy. Tagumpay.

After the parade and tree planting drive, LARC continued to participate in the celebration by being part of the World Environment Day held the same day at Tanghalang Bayenos.

With the theme, "Kahalagahan ng Kalikasan sa Buhay ng Tao," Hon. Mayor Bruno T. Ramos graced the crowd with an encouraging welcome remark. Awarding for contests such as Mutya ng Kalikasan, mural painting, logo making, Palig-Katha-Tula were held. Also, winners for the Mutya ng Kalikasan 2017 and Best Eco costume were announced.

To further support this endeavor, LARC provided financial assistance and handed water bottles for the nearly 3,000 people who participated in the successful event.





Mga residente ng Brgy. San Antonio at ilang empleyado ng LARC at LWD habang naglilinis ng kanal at kalsada para sa pakikilahok sa clean-up drive sa paggunita ng ika-47 Araw ng Daigdig sa Brgy. San Antonio, Los Baños, Laguna, Biyernes, Abril 21, 2017.

## Araw ng Daigdig muling idinaos

Noong nakaraang Abril 21, 2017, ginunita ng Munisipalidad ng Los Baños ang Araw ng Daigdig o Earth Day kung saan aktibong lumahok ang Laguna Water District Aquatech Resources Corporation (LARC) at Laguna Water District (LWD). Sa pangunguna ni Mayor Caesar P. Perez, nagsagawa ng isang clean-up drive sa Los Baños upang makatulong sa pagpapanatili ng kalinisan sa kapaligiran. Kasama rin sa aktibidad ang labing-tatlong barangay ng Los Baños bitbit ang kanilang panlinis tulad ng walis tingting at sako. Nagtulungan sa paglilinis ng lansangan, ilat at mga kanal ang mga empleyado ng mga barangay, kasama ang mga empleyado ng LARC, LWD, at ilang lokal na mamamayan upang matanggal ang mga nakakalat at nakabarang basura na maaring magdulot ng problema sa ating kalusugan.

Naniniwala ang LARC at LWD na ang taunang aktibidad, bukod sa makapagbibigay ng inspirasyon sa mga mamamayan na mapahalagahan ang kapaligiran, ay nakatutulong upang magsilbing paalala sa bawat isa na ang kalinisan ng ating kapaligiran ay mas madaling maisasakatuparan kung may pagkakaisa at pagtutulungan.

Nasa ika-47 na taon na ang selebrasyon ng Araw ng Daigdig sa pamumuno ng Earth Day Network (EDN). Ang Pilipinas ay kasali sa 196 na bansa na nagdiriwang nito kada taon. Ang tema ng selebrasyon para sa taong ito ay "Environmental and Climate Literacy."



## now caters to LARC concessionaires

Aside from Laguna Water District Aquatech Resources Corporation's (LARC's) payment offices and accredited payment centers, LARC concessionaires can now pay their water bill at Palawan Pawnshop and Palawan Express Padala nationwide.

Mr. Arnold Tolentino, LARC's Finance Manager, emphasized that accredited payment centers accept water bill payment that is past its due date provided that the payment is made within fifteen (15) regular days after the due date. In addition, concessionaires may pay at LARC's accredited banks provided that concessionaires pay at the banks designated in their respective areas.

Below are LARC's accredited banks accepting LARC water bill payments:

Accredited Banks	Account Numbers
Country Builders Bank, Inc., Los Baños	Mga konsesyonaryo na ang mga account numbers ay nagsisimula sa <b>011 to 133</b>
Plan Bank, Los Baños	Mga konsesyonaryo na ang mga account numbers ay nagsisimula sa <b>151 to 193, 201 to 208, 333, 335, 341 to 343</b>
Ormon Bank, Bay	Mga konsesyonaryo na ang mga account numbers ay nagsisimula sa <b>301 to 306, 308, 309 at 317</b>
Rural Bank of Bay, Inc.	Mga konsesyonaryo na ang mga account numbers ay nagsisimula sa <b>218, 219, 331, 332, 334, 336 at 339</b>
Plan Bank, Bay	Mga konsesyonaryo na ang mga account numbers ay nagsisimula sa <b>311 to 314, 316, 318, 319, 321 to 323, 329, 351 to 353</b>
Rural Bank of Calauan, Inc.	Mga konsesyonaryo na ang mga account numbers ay nagsisimula sa <b>411 to 419, 421 to 428, 501, 502, 611 to 614</b>

To speed up transactions and avoid queues at LARC payment offices, concessionaires may also pay their water bills at any 7-Eleven stores nationwide and at RD Pawnshop, Batong Malake Los Baños.

We, at **LARC Stream** appreciate your comments and feedbacks. Please let us know what you think about this issue, e-mail us at [larc.main@larc.com.ph](mailto:larc.main@larc.com.ph).



## What's in your tap water?

While Laguna Water District Aquatech Resources Corporation (LARC) is determined to supply all its concessionaires with quality water, concessionaires may encounter discoloration of water coming from the faucets once in a while. This usually happens during maintenance, upgrading of main water lines, or when hydrants are used for fire service. Water flows through the pipe faster causing sediment disturbances. These sediments are usually iron particles that cause tap water to appear discolored.

If your tap water is looking murky or discolored, the best way to manage this is by observing how long it has been murky and checking if your neighbor is experiencing the same problem. Try to fix this by running the faucet water at a slow rate and wait until it clears. The water should be clear within twenty to forty minutes.

In a situation when your tap water is discolored while your neighbor's tap water is normal, it is likely that you are experiencing a problem with your in-house plumbing system and storage tank. This kind of problem can be fixed by a plumber.

In addition, using discolored water coming from your faucet to wash laundry is not recommended since it can stain the clothes.

If you have run your faucet to clear the water from discoloration, do not let the discolored water go to waste. Save it by using the discolored water to water household plants or garden.

If you are concerned about your tap water's color, you can report the problem to LARC customer care service at (049)5360127 with your account name and number or give LARC a message at their Facebook page: Laguna Water District Aquatech Resources Corporation – LARC.