

# LARC Stream

A quarterly Newsletter providing the latest news, updates, and information in and around LARC

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## LB, Bay and Calauan major leaks resolved

LARC has just concluded repair of five major leaks in Bay particularly in Brgy. Calo and Brgy. Maitim in Bay, as well as in Brgy. Madhas and Brgy. Lalakay in Los Baños and in the service areas in Calauan, Laguna. Prompt leak detection is necessary to make sure that it will not contribute to other problems in the water supply system in the future.

Once the location and size of the leak have been identified, LARC immediately repaired the leak on a schedule that resulted to minimal service disruptions. This caused an efficient leakage recovery and having a much reliable supply and enhanced water pressure that can handle the present and future water demands in the areas being supplied.

Leak repairs are often the reason for water service interruptions, especially on main pipelines. These pipelines are crucial in the supply of water for a large number of customers and they usually run beneath busy streets. One of the major challenges that LARC encounters during these activities is pinpointing the specific location of leaks, which is critical for a number of reasons. Accurate and early detection of leak can save money, avert potential disaster and most especially cause less disturbance for all the network customers.

## Villegas Pump Station rehab completed

Laguna Water District Aquatech Resources Corporation (LARC) recently upgraded Villegas Pump Station to ensure its effective operation as one of LARC's major water source in Los Baños and surrounding service areas. The upgrade of Villegas Pump Station increased its pump capacity to 13.632 million liters per day. As a result, water supply in the service areas covered is expected to increase its supply volume, stability, and pressure. The increased water supply capacity will also allow LARC to bring water in some areas with water supply availability issues... *cont. on page 2.*



**Villegas Pump Station located in Brgy. Baybayin, Los Baños increases its pump capacity after a recent upgrade.**

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# Straight from GM



## Focusing on the environment to save our water resources

This is our first issue of LARC Stream for this year. In this issue, you will notice that LARC is in one in promoting waste reduction to minimize the various negative impacts on our environment including water resources. For the last several months, we are trying to amplify and broaden our campaign efforts to be able to reach out and engage our consumers. We particularly involve the communities we have been continuously serving.

As we have celebrated the "Zero Awareness Month" this January, LARC launched the E-Waste Collection Drive that encourages the active participation of different agencies, organizations, and LGUs in our service area in properly discarding electronic products to minimize the volume and toxicity of waste in our environment. You can read more about this on page 4.

This issue also includes a story on LARC World Water Day Celebration 2020 as we always put water at the heart of our action plans and initiatives. The details of the activity can be read on this page. You can also read about Fire Olympics led by the Los Baños Bureau of Fire Protection (BFP) as part of this year's observance of Fire Prevention Month in which LARC supported.

As much as we care about our environment, we are also very much concerned about our customers. LARC conducted major leak repairs in various barangays in Calauan, Bay and Los Baños to assure the reliability of aging pipelines, to decrease the probability of downtime and ensure water supply reliability. Villegas Pump Station was also upgraded increasing its capacity, stability, and pressure. The articles can be found on page 1.

The last part of the first quarter has been very tough as we all face the health challenges COVID-19 has brought upon us. LARC was quick to respond to these challenges and we immediately provided assistance to the community. Article about this can be read on page 4.

While we are about to enter the second quarter of the year, LARC will continue to update you with the latest projects, activities, and developments regarding our work as your water service provider. We welcome you to help us improve more our service by emailing us your suggestions and reports at [larc.main@larc.com.ph](mailto:larc.main@larc.com.ph) or messaging us at our official Facebook Page: Laguna Water District Aquatech Resources Corporation -LARC.

## Villegas Pump Station rehab completed... Page 1

The electro-mechanical facility of Villegas Pump Station was also improved to decrease the probability of downtime and ensure water supply reliability.

The improvement project is designed to handle the present and future water demands of the areas being supplied by the pump station. The rehabilitation is part of LARC's priority projects to upgrade its water facilities and provide safe and reliable water supply to its concessionaires.

## LARC promotes zero waste for World Water Day

Laguna Water District Aquatech Resources Corporation (LARC) believes that empowerment must be placed at the heart of its action plans. It is said that wastes are one of the major factors causing climate change. By realizing the societal value of cleaning up and reducing wastes people can minimize its negative impact on the environment, especially in water resources.

Thus, LARC launched the Ways to Zero Waste: A World Water Day 2020 Online Photo Contest with the theme, "Water and Climate Change". It aims to help fight climate change through sustainable water actions and initiatives.

A large number of LARC's Facebook followers participated and submitted their entries, which was narrowed down to 10 and were posted on the LARC official Facebook page.

The top 5 entries with the highest number of combined Facebook likes, heart, and wow reacts at the end of the voting period each won two thousand pesos, LARC tokens and a certificate of recognition.

The Photo Contest winners based on the Facebook likes are *Jeremy Deanon*, *Jayson Septimo*, *Art John Intac Agapito*, *Mylene Tiondo*, and *Mikah Peralta*.



Most liked photo by Mikah Peralta showcases alternative eco-friendly products.



Paying customers were also given LARC novelty items on March 23, 2020 to raise awareness on World Water Day celebration.

World Water Day is celebrated yearly every March 22, which falls on a Sunday this year.





### Extension sa Pagbayad

Dahil sa mas pinahabang enhanced community quarantine (ECQ) upang tuluyang mapigilan ang pag laganap ng COVID-19, minabuti ng LARC na ipagpaliban ang disconnection ng mga overdue accounts hanggang matapos ang ECQ at i-extend ang inyong water bill due date hanggang May 15, 2020 na walang kaakibat na penalty charge.

Sa mga nais magbayad, maaari itong gawin sa pamamagitan ng **Landbank online banking** o **GCash mobile fund transfer**.

Hangad namin ang inyong kaligtasan. Mag-ingat po tayong lahat.

**L A R C Accredited Banks and Payment Centers**

\*Payments beyond 5pm will be processed the next day.

PLANBANK  
New Bank of Commerce Partners, Inc.  
Customers with Zone number: 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000.

## From the President's Desk



### Meeting the challenges in the course of a pandemic

Laguna Water District Aquatech Resources Corporation (LARC) faces numerous challenges on a daily basis. Now that a COVID-19 crisis spreads throughout the world, water supply in every household is extremely important for every family to be able to maintain good health and sanitation. This extra ordinary event poses a new challenge to LARC.

A big challenge that comes with this is how LARC can effectively manage the water resources we have so that sufficient good quality water is provided to all our consumers while protecting and managing our finite water resources all at once. Thus, LARC will remain practicing sustainable solutions to protect our natural resources and minimize wastage in order to ensure that we have enough water not just for today but also for the immediate future.

Even during the coming summer months and despite the difficulty we are currently facing now, LARC will continue to implement operational adjustments to equitably distribute water to all our customers. However, the demand for water among residential customers is expected to rise especially now that everyone is encouraged to stay at home to prevent the spread of the virus. This will naturally affect the overall water supply, demand and pressure on our service areas. With this, water facilities will be going through upgrades and enhancement from time to time to sustain normal operations.

LARC will live up to its commitment to meeting these challenges primarily its service obligations. We will continue to improve the efficiency and reliability of the water supply system through related projects. We are focused to continue these improvements towards a more safe and secured water for our consumers. We also ensure our support for local government in this time by providing clean, safe and potable water for our front liners.

As we care for everyone's health and welfare during this community quarantine to prevent the spread of COVID-19, we are encouraging our consumers to make use of our partner payment centers specifically through online fund transfer (Gcash) or online banking (Landbank) to speed up transactions and avoid long queues for customer convenience and safety.

To ease the worries of our customers, LARC extended its payment dates and temporarily suspended the disconnection of overdue accounts from March 17 to April 15, 2020, to provide water for the demands in maintaining health and sanitation.

It is high time to look back at the previous year with a deep appreciation for the LARC's employees and partners. We are thankful for the untiring efforts of our employees and continued support of our stakeholders throughout the challenges. Their trust and dedication are solid proof that foremost of our commitment is providing service to our customers even in the face of overwhelming obstacles beyond our control.

We, at **LARC Stream** appreciate your comments and feedbacks.

Please let us know what you think about this issue, e-mail us at [larc.main@larc.com.ph](mailto:larc.main@larc.com.ph).



## LARC supports LB-BFP's Fire Awareness Month

In observance of the Fire Prevention Month, the local government of Los Baños held various activities led by the Los Baños Bureau of Fire Protection (BFP). Laguna Water District Aquatech Resources Corporation (LARC) supports the celebration by providing the drinking water of the participants of the Los Baños Inter-barangay Fire Olympics. The LARC water station was installed in Paciano Rizal Park, Los Baños for the drinking water needs of the players.

The Fire Olympics is a refresher for the participants on the basics of firefighting. It also promotes camaraderie and competitiveness among the participants and increases the awareness and readiness of the barangays to respond to fire disasters.



## “E-Waste Collection Drive” inumpisahan ng LARC para sa taong 2020

Ang buwan ng Enero ay idineklara bilang “Zero Waste Month”. Layunin nitong itaguyod ang tamang pamamahala sa mga itinatapong produkto upang mabawasan ang dami at toxicity ng basura. Mula rito ay nagkaroon



Ilang empleyado ng LARC habang inilalagay ang kanilang mga e-waste sa tamang mga lalagyan.

ang Laguna Water District Aquatech Resources Corporation (LARC) ng inisyatiba na magsagawa ng isang electronic waste o e-waste collection drive na sinimulan noong Enero 2020 upang ang ating komunidad ay makatulong sa pagbabawas ng basura na nagdudulot ng masamang epekto sa ating kapaligiran kabilang na ang mga mapagkukunan ng sariwang tubig.

Ang mga halimbawa ng e-waste ay ang mga sira o pinaglumaang di-kuryenteng mga gamit tulad ng telebisyon, radyo, washing machine, aircon, computer at cellular phone. Kasama din sa e-waste ang mga sira o pinaglumaang headset, earphone, baterya, CD, at DVD.

Inumpisahan ang pangongolekta ng mga e-waste mula sa mga empleyado ng LARC, mga kustomer na kusang-loob na ibinigay ang kanilang mga e-wastes hanggang sa mga pribadong ahensya at iba't-ibang barangay sa Los Baños.

Kaugnay nito, patuloy na hinihikayat ng LARC ang bawat isa sa aktibong pakikilahok sa inisyatibang ito sa pamamagitan ng pagbibigay ng e-waste na maaring ipunin at dalhin sa LARC Main Office, 77 Modemar Building, Lopez Avenue, Batong Malake, Los Baños, Laguna.



Aktibong sumali ang mga opisyal ng Barangay Batong Malake sa pangunguna ni Punong Brgy. Ian Kalaw (nakaupo) sa E-Waste Collection Drive ng LARC.

Ang proyekto ay bahagi ng programang Dalayday ng LARC, isang kampanya para sa responsableng pamamahala ng ating yamang-tubig.

## Pagbibigay tulong para labanan ang COVID-19 agad na isinagawa ng LARC

Bilang isang hakbang upang matulungan ang komunidad ng Los Baños sa paglaban nito sa COVID-19, ang Laguna Water District Aquatech Resources Corporation (LARC), kasama ang lokal na pamahalaan ng Los Baños sa pamunuan ni Mayor Caesar Perez, ay nagsimula ng paglalagay ng isang disinfecting misting system sa boundary ng Calamba at Los Baños sa National Highway sa Brgy. Lalakay. Gayundin, sa mga sumunod na araw, ang LARC ay nagtayo ng kaparehong sistema sa mga piling daanan sa Bay at Calauan, Laguna.

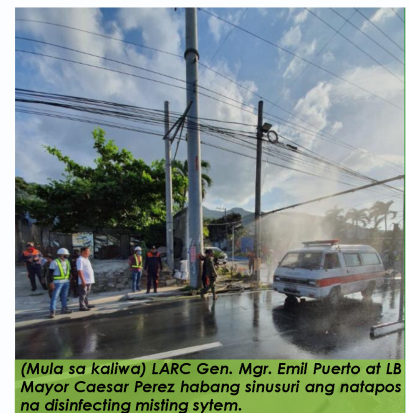
Ang disinfectant na ginagamit para dito ay ginawa mula sa tubig na may kahalo na *benzalkonium chloride*, isang kemikal na karaniwang ginagamit sa mga mouthwash, antibacterial handwipe, antiseptic cream at anti-itch ointment.

Bukod sa mga sasakyan, ang disinfecting misting system ay maaari ring magamit upang madisimpekta ang mga tao na lalabas at papasok sa mga entry points kung saan itinalaga ang mga disinfecting misting systems.

Ang unang disinfecting misting system ay itinayo sa Los Baños noong Marso 27, 2020 at tatakbo 24/7 dahil na din sa pakikipagtulungan ng Agri Aqua sa mga misting nozzle at teknikal na kadalubhasaan ni G. Robespierre I. Gonzales at G. Glenford S. Dayo ng GSD Enterprises para sa mga disinfectants.

Bukod pa rito ay nagsagawa rin ang LARC ng donation drive kung saan namahagi ng maiinom na tubig, pagkain, face mask, face shields, ilang gamot, disinfectants at alcohol sa mga healthworkers, iba't ibang frontliners at volunteers sa mga munisipyo na sineserbisuhan nito.

Ang LARC ay patuloy na makikiisa sa ating mga lokal na pamahalaan upang samasama nating mapagtagumpayan ang ating laban sa COVID-19.



(Mula sa kaliwa) LARC Gen. Mgr. Emil Puerto at LB Mayor Caesar Perez habang sinusuri ang natapos na disinfecting misting system.



Malugod na tinanggap ng mga health worker mula sa St. Jude Family Hospital Los Baños ang donasyon ng LARC para sa kanila.