

# LARC Stream

A quarterly Newsletter providing the latest news, updates, and information in and around LARC

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## New LARC office opens doors to serve you better

In order to serve you better, we are pleased to announce that LARC Main Office has now moved to its new and improved office address at KM 65, Manila South Road, Brgy. Maahas, Los Banos, Laguna starting on October 15, 2020. We are right beside Shakey's Maahas, Los Banos, Laguna. We thank everyone for their continued support through the years and with the move.

Should you have any questions on the relocation, please feel free to contact us through LARC official Facebook page or at 5364127 loc 101, 108, 109. We look forward to seeing and serving you at our new and better facility.



**LARC building's improved look located in Km. 65, Manila South rd., Maahas, Los Banos.**

## LARC complies with DOH Safety Protocol

LARC ensures strict compliance with the protocols established by the DOH and LGUs in developing the minimum health protocols and standards during the COVID-19 pandemic. As we observe best practices within LARC to prevent and control the spread of the virus, we follow Joint Memorandum Circular No. 20-04 or the "Supplemental Guidelines on Workplace Prevention and Control of COVID-19" as well as the Municipal Ordinance No. 2020-2058 mandating to use the Los Baños Ligtas ID (LB LAB ID) for contactless screening when entering the place.

We continue to pray for everyone's safety.

### SAFETY PROTOCOLS

Everyone is STRICTLY advised to follow these important measures while inside the LARC premises:

-  **FACE SHIELD AND MASK.**  
Strictly no removal unless necessary.
-  **MAINTAIN DISTANCE.**  
Keep at least 2M or 6ft away from each other.
-  **ALWAYS DISINFECT/SANITIZE.**  
Alcohols are provided at the entrance.
-  **PRESENT YOUR QR CODE.**  
For Los Baños residents only.



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## Straight from GM



### Ending 2020 on an active note

Season's greeting!

It is still the season to be merry after all. We may still be facing hardships but here we are intact in closing and welcoming the new year ahead. You may notice that this is the last issue of LARC Stream for this year and it is only in retrospect that we see the events of the year unfold to an inevitable conclusion.

In this issue we have included stories of our continuous activities and initiatives despite the challenges. As we have always put our hearts in helping to resolve various water issues, we conducted our 5th and final poster making contest in celebration of our 5th anniversary in the water industry. With the theme "Water and Health: the importance of water in sanitation and hygiene in times of health crisis," the details of the activity can be read on on this page. You can also read about the extended support to Los Baños Bureau of Fire and Protection (BFP) on page 4.

LARC also conducted various major leak repairs in various barangays to safeguard the use of aging pipelines, to decrease probability of downtime and ensure water supply reliability. The article can be found on page 3. Also, we have incorporated in this issue some public advisory regarding our safety protocol and reminders before water interruption. We are also very much supportive of our customers, even our senior citizens' as we join them in celebrating Elderly Filipino Week.

As we are about to embrace the upcoming year, LARC will continue to strive harder to serve you better as your water service provider. We welcome you to help us improve our service by e-mailing us your suggestions and reports at [larc.main@larc.com.ph](mailto:larc.main@larc.com.ph) or messaging us at our official Facebook Page: Laguna Water District Aquatech Resources Corporation-LARC.

## Final installment of Poster Making Contest marks LARC's 5th Anniversary

As part of LARC's 5th founding anniversary on December 8, 2020. LARC conducted its annual poster making contest. The theme for this year's contest is "Water and Health: the importance of water in sanitation and hygiene in times of health crisis," which targeted grades 4-6 elementary school students all over Los Baños, Bay, Calauan, Victoria and Nagcarlan, Laguna as its participants

The students who joined the said contest were narrowed down to six. The top 6 entries were then posted at the LARC FB Page and a portion of the final scores were based on the number of FB likes the entries were able to achieve for the duration of the online voting.



The top 3 winners were hand-picked by the esteemed board of judges namely Ms. Althea Roa of UP Painters Club and Mr. Jayson Septimo of National Commission for Culture and the Arts. Contest Winners were:

1st place: Miel John E. Montaña of Santo Tomas Elementary School-Main which was also last year's first place, 2nd place: Amber F. Pua of Lopez Elementary School, 3rd place: Knight B. Jimenez of Bayog Elementary School and Marc Johan T. Calleja of Los Banos Central Elementary School as Most FB Liked entry.

We congratulate the winners and hope that this annual poster making contest with its relevant themes towards water issues was able to stir up not just the students' creativity but also their environmental awareness. With this, we close LARC's poster making contest after 5 years of holding this every LARC anniversary. It is time to look for other platforms where students may be challenged anew and be able to express their artistry more freely. We look forward to our exciting new anniversary contest, so better be ready because we are!

## 4th Quarter leak detection and repair program

One of the main components of water conservation is detecting and repairing leaks. The old or poorly constructed pipelines from years ago, inadequate corrosion protection, poorly maintained valves and mechanical damage are some of the factors contributing to leakage. Leak detection has historically assumed that all, if not most, leaks rise to the surface and are visible. In fact, many leaks continue below the surface for long periods of time and remain undetected.

With LARC's aggressive leak-detection program, we can search for and reduce previously undetected leaks in our water system. Just for this quarter, LARC was able to carry out seven (7) major leakage repairs around its service areas. These varies with from leak repair of 4" to 10" PVC mainline.



This accurate location and repair of leaking water pipes in the supply system greatly reduces these losses. Once a leak is detected, corrective actions to minimize water losses in the water distribution system is taken. LARC also makes sure that inspecting pipes, cleaning, lining and other maintenance efforts are being executed to improve the distribution system and prevent leaks and ruptures from occurring. In addition to this, LARC also considers methods for minimizing water used in routine water system maintenance.

## From the President's Desk



### Resiliency in times of uncertainty

It is truly a privilege for me to lead this purpose-driven company and I appreciate the support of our valued customers and stakeholders. I am also fortunate to be surrounded by outstanding and deeply committed colleagues. In my work alongside them, I know we are all unified around the goal and commitment of providing quality water service for our customers above all else during these difficult times, but as importantly, in the years and decades ahead.

We were all just beginning to navigate at very uncertain times with the rapid acceleration of the global pandemic. This has resulted in an extremely challenging time for so many of us. However, LARC is continually finding new ways operationally to adapt and to do whatever we can to come through this period with strength. Like everyone else, our returns may be less than anticipated, but please know that we are doing our best to help you in this difficult time thru suspension of our disconnection of unpaid bills and penalty charges for a given period of time.

It is truly a collective effort to ensure that everyone is coping and enduring everyday life in the middle of a pandemic. By working together as a strong and determined team, we are encouraged thru our positive outlooks and grateful for the opportunities that lie ahead by working together to slowly achieve it. I want to assure our dear customers that the LARC team is embodying that spirit of togetherness and teamwork in all aspects of our work in service to you.

In closing, let me take this opportunity to sincerely thank the management team and all our employees for all the hard work. All our achievements and all that we have set to do would not be possible without the concerted efforts of everyone.

We, at **LARC Stream** appreciate your comments and feedbacks.

Please let us know what you think about this issue, e-mail us at [larc.main@larc.com.ph](mailto:larc.main@larc.com.ph).



## Pakikiisa sa pagdiriwang ng Linggo ng nakatatandang Filipino

Taunang ipinagdiriwang ang Linggo ng Katandaang Filipino tuwing unang linggo ng Oktubre alinsunod sa Presidential Proclamation No. 470 serye ng 1994 sa pangunguna ng Department of Social Welfare and Development (DSWD) bilang pagkilala at pagpapahalaga sa mga naiambag ng mga senior citizen sa paghubog ng ating bansa.



Masayang tinanggap ng pangulo ng OSCA LB, G. Florentino Montemayor Jr., ang donasyon ng LARC na ipapamahagi sa Linggo ng Katandaang Filipino.

Sa pamamagitan ng selebrasyong ito, ang LARC ay mainit na sumusuporta at kumikilala sa kontribusyon sa lipunan at kahalagahan ng mga nakatatanda. Dahil minsan, sila ay naging bata, estudyante, empleyado at magulang na humubog sa atin at sa kasalukuyang henerasyon. Kaugnay nito ay namahagi ang LARC sa opisina ng Senior Citizen Associaton (OSCA) Los Baños ng ilang hygiene kits gayunadin ng mga cake para sa kanilang ginawang pagdiriwang ng Linggo ng Katandaang Filipino.

## LARC donates fire fixtures to support LB BFP activities

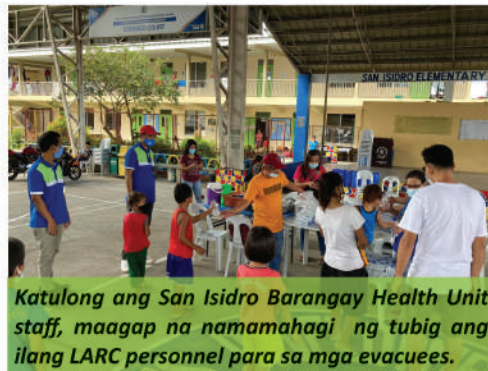
A fire station with more fire hydrants can make the fire department efficiently and effectively respond to emergencies. With this in mind, LARC, headed by GM Emil Puerto, readily extended its support by donating assorted fixtures for fire hydrants, through Mayor Ceasar Perez, to the Los Baños Bureau of Fire Protection (LB BFP). The turn-over of donations was made at the Los Baños.



LARC GM Emil Puerto receives plaque of appreciation (right picture) from LB BFP. Mayor Ceasar Perez (left picture) checks the fire fixtures donated by LARC.

## LARC extends aid to San Isidro, Bay flood victims

LARC donated 300 bottled water for evacuees from Purok 2 and 3 of San Isidro, Bay. The evacuation center located at San Isidro Elementary School consist of 38 families with 133 individuals and 65 children in total.



Katulong ang San Isidro Barangay Health Unit staff, maagap na namamahagi ng tubig ang ilang LARC personnel para sa mga evacuees.

We try to extend help to our community in any way we can especially to those who are currently suffering from the aftermath

brought by the typhoons in the middle of our fight with the pandemic. We are hopeful that we will soon come through this together.

## Isang mahalagang Paalala:

Marami sa atin ang naantala ang mga importanteng gawaing bahay tuwing kapag biglaang nawawalan ng suplay ng tubig. Upang maiwasan ito, lalo na ngayong panahon ng tag-ulan, ugaliin natin ang magimbak na ng tubig. Maging laging handa!

### Maging handa 'pag Water Interruption

Ayon sa PAGASA panahon na ng pagdating ng mga bagyo. Sa ganitong panahon, maaaring makaranas ng mga hindi inaasahang paghina o pagkawala ng suplay ng tubig dahil sa mga sumusunod:

Pagkasira ng mga linya ng tubig dulot ng kalamidad

Pagbaba ng kalidad ng tubig mula sa water source

Paggamit ng generator sets (gensets) sa mga pump stations dulot ng paghina o kawalan ng kuryente.

#### Mga maaaring gawin upang masigurong handa sa panandallang paghina o pagkawala ng regular na suplay ng tubig:

Mag-imbak ng tubig na magagamit sa loob ng tatlong araw; alinsunod sa rekomendasyon ng Department of Health. Siguruhing malinis at may takip ang mga gagamiting imbakan. Ihiwalay ang naimbak na tubig sa ibang gamit sa bahay tulad ng sabon, gas atbp. Pakuluan ang tubig kung ito ag gagamitin pangluto.

Magfollow at Like sa LARC FB Page upang laging updated sa mga kaganapan sa suplay ng tubig.

Magenroll sa libreng Text ng LARC ukol sa mga abiso sa suplay ng tubig. (Magpadala ng mensahe sa LARC FB Page para sa form)