

LARC Stream

A quarterly Newsletter providing the latest news, updates, and information in and around LARC

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LARC widens reach in Nagcarlan and Calauan



Laguna Water District Aquatech Resources (LARC) expanded its water service coverage after recently completing the installation of distribution lines in parts of Calauan and Nagcarlan. These new distribution lines are located at the following areas:

- Dorado Compound, Brgy. Manaol, Nagcarlan
- Ruliog Compound 4, Brgy. San Isidro, Calauan
- Coop Village, Brgy. Lamot II, Calauan

The recently completed expansion project will resolve the water issues and improve water supply in the said areas. The installed waterlines were hydrotested and has been found to be compliant with the approved plans and specifications.

Around 64 households are expected to benefit from the said projects. Once connected to LARC's system, these households will enjoy potable, piped-in water supply at a strong pressure ranging from 30 to 70 pounds per square inch.

Succinctly, LARC is determined to reach more areas to supply safe and reliable water and reduce people's reliance on open sources of water that are often contaminated and could put precious lives at risk.

This project is included in the series of infrastructure improvements that LARC has planned for this year. LARC also plans to implement service efficiency programs, hence concessionaires can expect more water supply service improvements and a more sustainable operation.

WEAP Annual Convention held

LARC Participates in the 13th National Annual Convention of the Water Environment Association of the Philippines (WEAP) on June 28-29, 2018 held at Legazpi City Convention Center, Legazpi City, Albay. The theme for this year's convention is "Forging Partnerships in Environmental Protection". The convention was attended by policy makers, businesses, leaders in the water industry and other stakeholders as they join forces to forge partnerships for the protection of our environment.



*LARC can now receive applications for water service connections in abovementioned areas. For more information, call LARC Calauan Customer Care Service at 0998-597-7069.

Inside this issue

Straight from GM

Page 2

Pagbabayad sa tubig mas pinadaling muli

Page 2

LARC promotes minimal plastic use for Earth Day

Page 3

From the President's Desk

Page 3

LARC and LWD bring joy to students before school opens

Page 4

Alalay sa Barangay isinagawa sa Bangyas at Tuntungin-Putho

Page 4

Straight from GM



Striving to better the LARC standards

It is my privilege to share with you the latest activities, news, and developments regarding Laguna Water District Aquatech Resources Corporation.

This issue features updates on LARC's new service areas. We recently completed the installation of distribution lines in parts of Calauan and Nagcarlan. With these improvements, residents in the areas will have clean water at their homes as soon as the new water service lines are completed. Articles on these projects may be read on page 1.

We continue to support local communities in various civic activities and extend assistance to underprivileged households and individuals in our service areas by conducting activities under Alalay sa Barangay program. Alalay sa Barangay aims to assist indigent families through community outreach activities. Activities conducted under this program include Brigada Eskwela and Balik Eskwela at the municipalities of Los Banos, Bay, Calauan, Victoria, and Nagcarlan. Medical Mission and Dental Mission activities were also organized in several barangays in Los Banos and Calauan.

We've also included in this issue the new ways to improve our payment transactions, as part of our commitment to meeting the service obligations.

We welcome your help to improve the coverage of our newsletter. You may send us your suggestions by visiting our website www.larc.com.ph, emailing us at larc.main@larc.com.ph or messaging us at our facebook page: Laguna Water District Aquatech Resources Corporation – LARC.

Pagbabayad sa tubig lalong pinadali

Mas pinadali na ang pagbabayad ng tubig para sa lahat ng konsesyunaryo ng Laguna Water District Aquatech Resources Corporation (LARC). Simula noong 2016 hanggang sa kasalukuyang taon, patuloy na nagdaragdag ng mga collection partner agencies ang LARC para maging mas maginhawa sa mga konsesyunaryo ang pagbabayad ng tubig. Para sa mga hindi putol ang linya ng tubig at nasa oras ang pagbabayad, may ilang paraan para mapadali ang pagbabayad ng tubig.

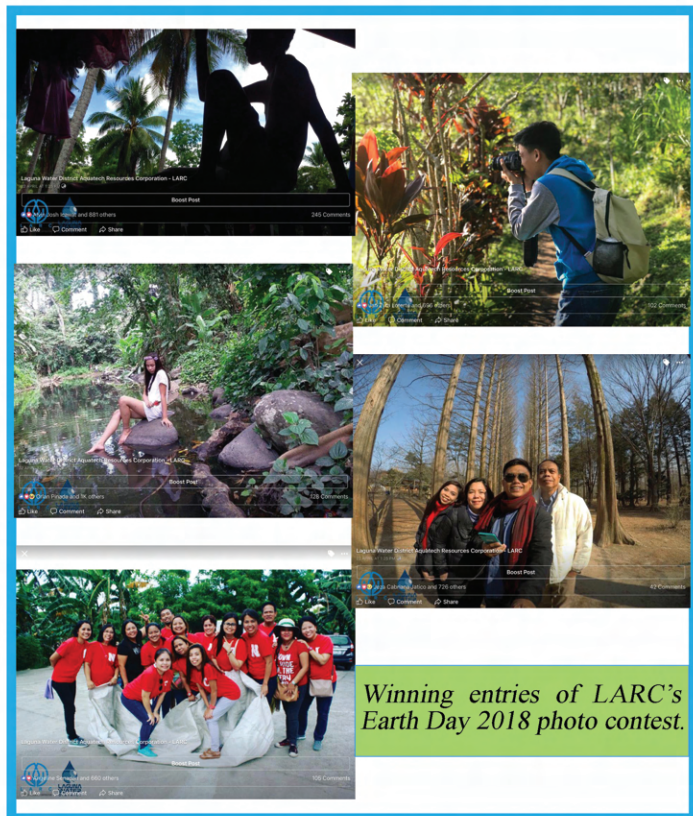
Isang paraan ng pagbabayad ay sa pamamagitan ng mga accredited banks ngunit hindi lahat ng LARC accounts ay tinatanggap sa mga banko sapagkat mayroon lamang nakatalagang account numbers na maaring magbayad sa bawat accredited banks.

Accredited Banks (Mga Accredited na Bangko)	
Country Builders Bank, Inc., Los Baños	Concessionaires with account numbers beginning with 011 to 133 (Mga konsesyunaryo na may account numbers na nagsisimula sa 011 hanggang 133)
Plan Bank, Los Baños	Account numbers beginning with 151 to 193, 201 to 208, 333, 335, 341 to 343 (Mga konsesyunaryo na may account numbers na nagsisimula sa 151 hanggang 193, 201 hanggang 208, 333, 335, 341 hanggang 343)
Ormon Bank, Bay	Account numbers beginning with 301 to 306, 308, 309, 317 (Mga konsesyunaryo na may account numbers na nagsisimula sa 301 to 306, 308, 309, 317)
Rural Bank of Bay, Inc.	Account numbers beginning with 218 to 339 (Mga konsesyunaryo na may account numbers na nagsisimula sa 218 hanggang 339)
Plan Bank, Bay	Concessionaires with account numbers beginning with 311 to 314, 316, 318, 319, 321 to 323, 329, 351 to 353 (Mga konsesyunaryo na may account numbers na nagsisimula sa 311 hanggang 314, 316, 318, 319, 321 hanggang 323, 329, 351 hanggang 353)
Rural Bank of Calauan, Inc.	Account numbers beginning with 218, 219, 331, 332, 334, 336, 339 (Mga konsesyunaryo na may account numbers na nagsisimula sa 218, 219, 331, 332, 334, 336, 339)

Maging sa lahat ng 7-Eleven sa Pilipinas ay maari ring magbayad ng water bill. Ito ay sa pamamagitan ng kanilang Cliqq touch-screen payment kiosk na nakatalaga sa lahat ng kanilang branches. Maari ring magbayad sa RD Pawnshop, Batong Malake, at sa lahat ng CIS Bayad Center Inc. at Palawan Pawnshop.

Sa ganitong paraan, hindi na kailangan ng mga kostumer na sadyain ang opisina ng LARC para magbayad at maiwasan din nila ang mahabang pila sa bayaran tuwing huling araw ng pagbabayad. Dagdag dito, tumatanggap ang mga nabanggit na establisimyo ng bayad sa tubig hanggang labing limang (15) araw makalampas ang kanilang due date kasama ang karampatang penalty.

LARC promotes minimal plastic use for Earth Day



Winning entries of LARC's Earth Day 2018 photo contest.

Earth Day is an annual observance on environment-related issues celebrated around the globe. It is one of the largest secular observance in the world, celebrated by more than a billion people and the Philippines is part of the 196 countries that celebrate it each year. For the past 48 years, the modern environmental movement gave voice to emerging consciousness that is giving environmental concerns a priority. This year, the fight for clean environment continues as the effects of climate change become more evident due to heavy use of pollutants.

The theme for this year's celebration is "End Plastic Pollution". It aims to educate millions of people on the risks associated with the use and disposal of plastics, including pollution of our water sources, and about the growing body of evidence that plastic waste is creating serious global problems.

For the past years, Laguna Water District Aquatech Resources (LARC) has been taking part in what is the largest civic focused day of action in the world. This year, LARC conducted an Earth Day Photo Contest, an activity to inspire people to take care of the environment.

LARC's Earth Day Photo Contest is open to all its concessionaires. LARC invited all its Facebook page followers to join by submitting a photo of themselves enjoying the great outdoors. It aims to inculcate the realization of the fact that to destroy our natural resources will result in undermining the natural wealth which we enjoyed.

At the same time, the beneficiaries who paid their water bills last April 20, 2018 had the opportunity to enjoy the event by taking their Earth Day photo at a photo booth placed in front of the LARC main office. They also received a reusable ecobag to encourage them to reduce plastic waste and avoid using single use plastic bags. The activity aims to inspire citizens to take personal responsibility for plastic pollution by choosing to reduce, refuse, reuse, recycle and remove plastics. The goal is to end single-use plastics, promote alternatives and recycling, and change human behavior concerning plastics.

LARC would like to remind its concessionaires that no matter how small or insignificant an action may seem, they matter. It only takes one person to start a change that could possibly lead to major environmental breakthroughs.

From the President's Desk



Project roll out to benefit concessionaires

We make every effort to provide you with premiere and reliable water service with reasonable tariff through sustainable operations and innovative management of resources.

Because water is not just any other commodity, improving, expanding and maintaining piped water services require huge, sustained and long-term investments.

We are investing more than Php224 million in capital expenditures (CAPEX) this 2018 for water infrastructure projects.

To continue improving water supply and pressure in areas wherein there is still limited supply and low water pressure, around Php 64 million budget allocation has been earmarked for water sources, reservoirs, operations support, and service expansion programs. These programs include the rehabilitation of water network facilities, upgrade and construction of pump stations, installation of new pipelines for water service expansion, and District Metered Area (DMA) Management.

In addition, LARC's water loss recovery or Non-Revenue Water (NRW) Management Program which covers meter management, leak detection and repair, and pipe replacements has an allotted budget of Php 32 million.

The rest of the budget is allocated to company's customer service programs, which covers the modernization of information systems and data management that will help to improve service delivery.

However, there is no doubt that the recent changes in laws on taxes have affected us all. Though it targets specific goods, it will inevitably lead to increase in cost of other goods and affect the prices of all other commodities. To ensure that we have the ability to sustain our operations and continuously improve our facilities and basic services, the cost of our services must also cover the increase in the expenses of the commodities and services that we utilize.

The water tariff is also adjusted to account for inflation, which is based on the Consumer Price Index data of the National Statistical Coordination Board. It is also adjusted based on the performance of the Philippine peso against other foreign currencies.

Unlike other businesses, LARC and any other water utility companies cannot immediately recover all these expenses, as this will result in dramatic, irregular increase in the water tariff. To make it affordable and protect the interest and welfare of both the consumers and LARC, the Philippine government requires review and adjustment of the water tariff.

Despite these challenges, rest assured that the quality and reliability of our water supply system will not be diminished. We will continue improving our water infrastructure to sustain the increasing demand for additional supply and further boost water supply reliability. We will persistently seek ways to improve our service without compromising the interest of our concessionaires.

We, at **LARC Stream** appreciate your comments and feedbacks.

Please let us know what you think about this issue, e-mail us at larc.main@larc.com.ph.



LARC and LWD bring joy to students before school opens



Grade school students of Wakat Elementary School displaying their new school supply kits from LARC.

An elementary pupil getting a free hair cut at San Isidro Elementary School.

Children at Mabacan Elementary School enjoying the Handwashing Activity.

As part of Laguna Water District Aquatech Resources Corporation's (LARC's) Alalay sa Barangay program, LARC together with Laguna Water District (LWD), joined DepEd's Brigada Eskwela last May 29-31, 2018 to give additional support that the public schools need for the beautification of their school facilities. LARC gave away a total of 41 pails of paint to various schools in Los Banos, Bay, Calauan, Victoria and Nagcarlan. More than 750 students received school and hygiene kits. Students present during the conduct of the events also had the opportunity to learn about proper handwashing and were given free haircuts to ensure that they are ready for the school opening in June.

The initial activity for the programs Brigada and Balik Eskwela activity was conducted last May 29, 2018 at Los Baños Central Elementary School. Several principals and teachers of Los Baños public elementary schools were present during the activity. Fifteen public elementary schools in Los Baños each received a pail of paint while 135 sets of school supplies and hygiene kits were given to students present during the event.

The second day of Brigada Eskwela and Balik Eskwela was conducted at San Isidro Elementary School, Bay and Mabacan Elementary School, Calauan simultaneously. The activities were successfully conducted with the help of the local DepEd heads, principals and teachers. Seven public elementary schools from Bay each received a pail of paint while around 200 grade school students received school supplies and hygiene kits from LARC. On the other hand, 11 public elementary schools from Calauan each received a pail of paint and more than 200 students received school supply and hygiene kits.

Similarly, the third day of Brigada Eskwela and Balik Eskwela was conducted simultaneously at San Francisco Elementary School, Victoria and Wakat Elementary School, Nagcarlan. The schools from both municipalities received a total of 8 pails of paint and more than 150 students present at both venues received school supplies and hygiene kits.

In addition, several students from Manaol Elementary School, Nagcarlan also received school supplies and hygiene kits last June 1, 2018.

L A R C
LAGUNA WATER DISTRICT
AQUATECH RESOURCES CORPORATION

Nais mo bang makatanggap ng mga abiso at paalala tungkol sa suplay ng tubig ng LARC sa pamamagitan ng TEXT MESSAGE ng LIBRE sa hinaharap? Lagyan ng tsek (✓) at ibalik sa Customer Service Frontliners o di kaya ay ipadala sa pamamagitan ng PM (private message) sa LARC FB Page.

☐ Oo ☐ Hindi

Pangalan: _____
Account name: _____
Account number: _____
Cellphone number: _____

Pinahihintulutan ko ang LARC na magpadala sa akin ng TEXT MESSAGE ng walang kaukulang singil upang makatanggap ng mga abiso at paalala tungkol sa suplay ng tubig ng LARC.

Pangalan at Lagda _____

536-0127 | www.larc.com.ph | larc.manila@larc.com.ph | Laguna Water District Aquatech Resources Corporation - LARC

Alalay sa Barangay isinagawa sa Bangyas at Tuntungin-Putho



Mga bata sa Tuntungin-Putho, Los Baños habang tumatanggap ng libreng hygiene kits mula sa LARC.



Mga benepisyaryo ng Bangyas, Calauan habang tumatanggap ng libreng gamot mula sa LARC.

Patuloy na isinasagawa ang programang Alalay sa Barangay ng Laguna Water District Aquatech Resources Corporation (LARC) kasama ang Laguna Water District (LWD) bilang parte ng kanilang programa sa corporate social responsibility (CSR). Mahigit apat na raang (400) residente ang naabutan ng tulong ng LARC at LWD ng sila ay magsagawa ng Wellness Day sa Brgy. Bangyas, Calauan noong Hunyo 23, 2018 at Brgy. Tuntungin-Putho, Los Banos noong Hunyo 25, 2018.

Nagkaloob ng libreng bunot ng ngipin ang LARC at LWD sa tulong ng mga dentista mula sa Philippine Dental Association- Laguna Chapter (PDA-LC). Nakatanggap din ang mga batang sumali sa aktibidad ng libreng gamit pangkalinisan tulad ng sipilyo, sabon, bimpo at toothpaste matapos ipaliwanag ng kinatawan mula sa PDA-LC ang tamang paraan ng pagsisipilyo at ni Gng. Nathalie Ross Boyles-Panting ng LARC ang tamang paraan ng paghuhugas ng kamay.

Naroon din ang ilang mga doktor upang maghandog ng libreng check-up sa mga residente. Libreng gamot sa sipon, ubo, lagnat at bitamina naman ang natanggap ng mga pasyente mula sa LARC matapos silang magpatingin sa doktor.

Ayon kay LARC Community Relations and External Affairs Manager Anna Karenina Lim-Puerto, "ang programang Alalay sa Barangay ay patuloy na gagawin ng LARC at LWD upang mas marami ang matulungan. Nais ko ring magpasalamat sa lokal na pamahalaan ng Bangyas at Tuntungin-Putho dahil naging matagumpay ang mga aktibidad dahil na rin sa kanilang suporta."

ANNOUNCEMENT

Good news! LARC is now servicing

- Dorado Compound, Brgy. Manaol, Nagcarlan
- Ruliog Compound 4, Brgy. San Isidro, Calauan
- Coop Village, Brgy. Lamot II, Calauan

Residents may now apply for new water service connection. Forms and requirements are available at LARC Calauan Extension Office, Marfori Ave., Calauan, Laguna.

For inquiries, you may call LARC Calauan Customer Care Service at 0998-597-7069.

L A R C

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